

# County of Greenwood

Park Plaza, Suite 102  
600 Monument St., Box P-103  
Greenwood, SC 29646

Phone: (864) 942-8507  
Fax: (864) 942-8566  
Website: <http://www.greenwoodsc.gov>



For Immediate Release

June 30, 2023

## **For more information, contact:**

Abby Banks

Public Information Officer, Greenwood County

864.942.8619

[abanks@greenwoodsc.gov](mailto:abanks@greenwoodsc.gov)

## **Greenwood County Fire Services Achieve Outstanding ISO Rating for Exceptional Fire Protection**

**Greenwood, S.C.** – Greenwood County Fire Services is pleased to announce that it has achieved an outstanding countywide Insurance Services Office (ISO) rating of 4/4Y. ISO ratings score a fire department's ability to protect the community. This achievement is a testament to the dedication and hard work of our volunteers and career personnel, along with Greenwood County Council's steadfast commitment and support of Fire Services.

The rating, which translates to a split rating of 4 for structures within areas covered by CPW hydrants and 4Y for structures without hydrant coverage, reflects the exemplary fire protection services provided by the department. Under the new ISO rating system, the 4 rating ensures that all structures within areas covered by CPW hydrants will be covered by the highest level of fire protection. Furthermore, the 4Y rating states that Greenwood Fire Services will arrive with 4000 gallons of water on the first alarm using the initially dispatched apparatus for structures without hydrants. This upgraded rating replaces the previous ISO rating of 8B and marks a significant improvement in fire protection capabilities.

"This achievement is a direct result of the combined efforts of our dedicated volunteers and career personnel," Fire Chief Steve Holmes said. "Our hard work in building sub-stations and merging into one unified service has paid off tremendously. Previously, we had multiple areas in the County with ratings of 10 and 9, but we have come a long way."

The difference in insurance costs between a rating of 10, 9, and the new 4Y (8B) is substantial. The 4 rating represents the best possible rating for residential areas, providing reassurance to homeowners and businesses alike. Only a limited number of fire departments across the United States achieve this prestigious rating, with 5,700 departments rated between 1-3, 6,921 receiving a rating of 4, and 27,229 receiving a rating of 5 or higher.

"Our ISO rating of 4/4Y demonstrates the effectiveness of our entire department," Chief Holmes added. "I am particularly proud of our community risk reduction rating, which scored 4.90 out of 5.50. This category reflects our commitment to proactive fire prevention activities."

The achievement of a countywide ISO rating of 4/4Y highlights Greenwood Fire Services' unwavering dedication to providing exceptional fire protection services to the community. The department remains committed to maintaining the highest standards of fire prevention, emergency response, and community risk reduction.

###